Notice from your new electricity provider, Clean Power Alliance!

You now enjoy the benefits of clean, renewable power at competitive rates.

Terms and Conditions of Service

Clean Power Alliance electric generation rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Any changes to Clean Power Alliance rates will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE.

Southern California Edison also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch. Note that Clean Power Alliance rates are competitive with SCE’s rates, even with these fees.

Billing: Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance’s power generation charges. SCE will continue to charge you for transmission and distribution services they provide, which includes the cost of transmitting electricity to your home or business.

Enrollment: You were automatically enrolled in Clean Power Alliance, unless you opted out, on your scheduled meter read date on or following September 1, 2020.

Discount Programs: If you are currently enrolled in the California Alternate Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay or Summer Discount Program, you will continue to receive all benefits and discounts as a Clean Power Alliance customer.

Opt out: You have the right to opt out without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 50 cents*), and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE’s then current rates and terms and conditions of service. For details on SCE’s rates and terms and conditions, please visit sce.com/tnc. If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed, you must be receivied at least 3 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days’ written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

*SCE’s one-time account processing fee is subject to change. View SCE’s fees at www.sce.com/regulatory/tariff-books.

To learn more, change your rate, or opt out and return to SCE, visit cleanpoweralliance.org or call us at 888-585-3788 (TTY 323-214-1296).
How does it work?

On your recent electricity meter read date, you became a Clean Power Alliance customer at the rate option chosen by your community, Clean Power, with 50% renewable energy, but you can choose a different rate at any time. SCE will continue to deliver power, send bills, resolve any electricity service issues, and offer incentives to qualified customers.

Clean Power Alliance previously became the default option for your community, but enrollment for Net Energy Metering (NEM) customers was deferred until the end of your SCE NEM relevant period.

What are the benefits?

If you do nothing, you will continue at your community’s default rate of Clean Power, with a 0-1% overall bill savings compared to SCE. Or you can explore our other rate options: Lean Power provides a 1-2% overall bill savings compared to SCE and 100% Green Power provides a 7-9% overall bill premium compared to SCE. Compare your Clean Power Alliance and SCE rate options at cleanpoweralliance.org/compare to decide which option is best for you. No matter the rate, Clean Power Alliance offers the shared benefits of local management and control, competitive rates, and higher renewable content.

Pricing is for a typical residential or business customer. Select commercial rates may be higher. Contact Clean Power Alliance for more information.