Notice from your new electricity provider, Clean Power Alliance!

Enjoy the benefits of clean power at competitive rates. Open to learn about your options.

Terms and Conditions of Service

Clean Power Alliance electric generation rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and any changes will be adopted at July notices public meetings of the Clean Power Alliance Board of Directors, available at cleanpoweralliance.org/agenda.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. Southern California Edison also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt-hours used each month. The PCIA is intended to ensure that components of your electric bill are the same whether you buy electricity from your home or business.

Billing: Clean Power Alliance customers receive billing statements from SCE, just as they would under SCE bundled service, which include Clean Power Alliance charges for power generation. SCE will continue to charge you for transmission and distribution services they provide; this includes the cost of transmitting electricity to your home or business.

Enrollment: You will be automatically enrolled in Clean Power Alliance, unless you opt out, on your scheduled meter read date or on or following July 15, 2020.

Discount Programs: If you are currently enrolled in the California Alternative Rates for Energy (CARA) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay or Summer Discount Program, you will continue to receive all benefits and discounts as a Clean Power Alliance customer.

Opt out: You have the right to opt out without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). Clean Power Alliance customers opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently $25), and will be prevented from rejoining Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE’s then current rates and terms and conditions of service. For details on SCE’s rates and terms and conditions, please visit sce.com or call 1-888-585-3788. To learn more, change your rate, or opt out and remain with SCE, contact us at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE if you fail to pay all amounts due by the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Access terms and conditions in other languages at cleanpoweralliance.org.

To learn more, change your rate, or opt out and remain with SCE, contact us at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org.
How does it work?
Your community chose to offer you new clean energy options through Clean Power Alliance. You will automatically receive energy purchased by Clean Power Alliance that has higher renewable energy content and is competitively priced with Southern California Edison.
On your recent electricity meter read date on or after July 15, 2020, you were automatically enrolled at the default level chosen by your community, Clean Power, with 50% renewable energy, but you can choose a different rate at any time. SCE will continue to deliver power, send bills, resolve any electricity service issues, and offer incentives to qualified customers.
Please note your neighbors may have already started Clean Power Alliance service, but due to an SCE system issue, your enrollment with us was delayed.

What will it cost?
Clean Power provides a 0-1% overall bill savings compared to SCE.
Compare your Clean Power Alliance and SCE rate options by using our bill comparison tool at cleanpoweralliance.org/compare to decide which option is best for your priorities.

What are my choices?
If you do nothing, you will continue at your community’s default rate. Want a different rate? No problem. You can change your rate at any time by selecting one of Clean Power Alliance’s other two rate options: Lean Power (36% renewable energy) or 100% Green Power. You can also opt out and return to SCE by visiting cleanpoweralliance.org or calling us at 888-585-3788. Clean Power Alliance offers customers the shared benefits of local management, competitive rates, and higher renewable content.

To learn more, change your rate, or opt out and remain with SCE, contact us at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org.