Notice from your new electricity provider, Clean Power Alliance.

You can now enjoy the benefits of clean power at affordable rates, as of June 2020. Open and read more to learn about your new options.

Terms and Conditions of Service

Clean Power Alliance electric generation rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and any changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors, available at cleanpoweralliance.org/agendas.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE.

Southern California Edison also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch. Note that Clean Power Alliance rates are competitive with SCE’s rates, even with these fees.

Billing: Clean Power Alliance customers receive billing statements from SCE, just as they would under SCE bundled service, which include Clean Power Alliance charges for power generation. SCE will continue to charge you for transmission and distribution services they provide; this includes the cost of transmitting electricity to your home or business.

Enrollment: You were automatically enrolled in Clean Power Alliance, unless you opted out, on your scheduled meter read date on or following June 1, 2020.

Discount Programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay or Summer Discount Program, you will continue to receive all benefits and discounts as a Clean Power Alliance customer.

Opt out: You have the right to opt out without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 50 cents*), and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE’s then current rates and terms and conditions of service. For details on SCE’s rates and terms and conditions, please visit sce.com/tnc.

If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read.

To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days’ written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

*SCE’s one-time account processing fee is subject to change. View SCE’s fees at www.sce.com/regulatory/tariff-books.

To learn more, change your rate, or opt out and return to SCE, contact us at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org.
Starting June 2020, you became a Clean Power Alliance customer on the rate option chosen by your city (Lean Power), or the one you selected. You are now part of a local community dedicated to procuring more renewable energy at competitive rates.

Clean Power Alliance purchases your power and Southern California Edison (SCE) continues to deliver it. SCE will also continue to send your electricity bills and resolve any service issues. Qualified customers will continue to receive financial assistance, rebates, and incentives.

Lean Power provides a 1-2% overall bill savings compared to SCE. Compare your Clean Power Alliance and SCE rate options by using our bill comparison tool at cleanpoweralliance.org/compare to decide which option is best for your priorities.

If you do nothing, you will stay on Lean Power. Want a different rate? No problem. You can change your rate at any time by selecting one of Clean Power Alliance’s other two rate options: Clean Power (50% renewable energy) or 100% Green Power. You can also decide to return to SCE by visiting cleanpoweralliance.org or calling us at 888-585-3788.

We’re here to help. Clean Power Alliance customers impacted by COVID-19 can access financial assistance and resources at: cleanpoweralliance.org/covid19

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