What if I already have solar panels or other generating systems? Am I still able to offset my energy charges with the energy I generate?

Yes, you are still able to offset your charges with excess generated energy. As a Clean Power Alliance Customer, CPA is responsible for your monthly NEM generation charges and credits, while Southern California Edison (SCE) is responsible for your monthly NEM delivery service charges and credits.

CPA charges you for the energy you consume beyond what you generate on your monthly bill (whereas with SCE you may have received only one annual settlement at the end of the relevant period). This helps you make smaller payments more regularly rather than potentially paying one large bill at the end of the relevant period. If you have accumulated credits at the end of the year, these credits will be refunded to you at the retail rate, up to the total amount you paid during your relevant period.

You are also eligible for CPA’s Net Surplus Compensation (NSC). You can receive NSC from CPA if you are a “net generator” at the end of your relevant period, meaning you produced more energy than you used over a 12-month period. There may be other differences. Please contact CPA with questions.

What is CPA’s Net Surplus Compensation Rate?
CPA provides a NSC rate that is always 10% more than SCE’s most recent NSC rate. You can view the most up to date rates on our website: cleanpoweralliance.org/nem
How do I enroll in CPA’s NEM program?
CPA customers who already enrolled in SCE’s NEM program will automatically be enrolled in CPA’s NEM program. Upon your enrollment with CPA, your NEM account will be settled with SCE, and you will be switched to CPA’s NEM program on your next meter read date.

When is Clean Power Alliance’s “relevant period”?
A relevant period refers to the yearlong NEM billing period, in which NEM credits and charges are tracked. CPA will annually true up all NEM customers at the end of your relevant period each April. If you are enrolled as a CPA customer prior to April 2019, your first relevant period may be longer than 12 months. Note that your SCE NEM delivery charges and credits may be trued up on a different cycle.

If you have produced net surplus energy or you are entitled to any refund of generation credits at the time of annual true up, CPA will mail you a check for if that amount is greater than $100. Amounts of less than $100 will roll over as a bill credit for the next relevant period, and any remaining energy credits that were not refunded are reset to zero for the start of the new relevant period.

What if I am grandfathered into SCE’s “NEM 1.0” program?
Automatic enrollment into CPA’s NEM program will not affect NEM 1.0 customers’ status. NEM 1.0 customers will retain the grandfathered elements of the program after the switch, while also enjoying CPA’s higher NSC rate.

New to solar and net energy metering?
Call SCE to get started and to request your interconnection application.
For residential customers: 866-701-7868
For commercial customers: 866-701-7869

Once you’ve completed the SCE NEM enrollment process, you will automatically be enrolled in CPA’s NEM program if you are an eligible CPA customer.

Have additional questions about NEM and/or your service?
Visit www.cleanpoweralliance.org/nem
Contact us at 888-585-3788 or at: customerservice@cleanpoweralliance.org