

Price, Terms, and Conditions



Clean Power Alliance's 100% Green Power product is Green-e® Energy certified and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green-e.org.

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| Company: | Clean Power Alliance of Southern California (CPA) |
| Whom should I contact for more information? | For more information, call CPA Customer Service at 888-585-3788 (TTY 323-214-1296) , email customerservice@cleanpoweralliance.org , or visit www.cleanpoweralliance.org . |
| What is the contract length? | Once enrolled in CPA service, you will remain a customer unless you affirmatively opt out, change your rate option, or no longer have an eligible Southern California Edison (SCE) service account. |
| How much does 100% Green Power cost? | CPA's 2019 100% Green Power rates are established by our Board of Directors to meet an overall bill comparison target of a 7-9% cost premium in comparison to SCE's current base rates. Pricing is for average residential and small business customers and is subject to change. Customers who receive financial assistance that are defaulted onto 100% Green Power do not pay this cost premium. Large commercial energy users may experience rates outside of this comparison range. View current rates for residential customers at: www.cleanpoweralliance.org/residential and commercial rates at: www.cleanpoweralliance.org/commercial . Additional rate details are available on our website or by calling Customer Service at the number above. |
| Will my rates change over time? | CPA rates are set by the Board of Directors based on the projected cost of energy, typically on an annual basis. CPA rates are subject to change. Any change will be adopted at a duly noticed public meeting of CPA's Board of Directors. |
| What are the enrollment options? | As of May 2019, CPA is the default electric generation provider for all eligible customers in its service territory. Customers are automatically enrolled at the default rate option chose by their City or County, but can choose to switch between any of CPA's three rate options- 100% Green Power (100% renewable content and only Green-e® Energy certified product), Clean Power (50% renewable content), or Lean Power (36% renewable content) – at any time by contacting Customer Service (see above number and email) or visiting our website. |
| What other fees might I be charged? | SCE collects authorized charges for delivering power to your home or business and for providing other services from CPA customers. These components of your electric bill are the same whether you buy electricity from CPA or SCE. SCE also charges CPA customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to CPA pay for energy that was acquired by SCE to serve them prior to their switch. CPA rates relative to SCE are inclusive of these fees. |
| How will I be billed? | You will receive a monthly bill from SCE that includes Clean Power Alliance's generation charge for 100% Green Power. |
| Can I cancel my participation with Clean Power Alliance? | You can opt out of CPA and return to service with SCE. To opt out, please contact Customer Service (see above number and email) or visiting our website. |
| If I cancel my participation with Clean Power Alliance, does Clean Power Alliance charge me a fee? | <p>You will not be charged any fees by CPA if you opt out or if you cancel electric service with CPA (for example, if you move). However, customers who opt out of CPA after their service start date may be charged a one-time account processing fee by SCE (currently 50 cents) and will be prevented by SCE from returning to CPA for a minimum of twelve months. SCE's one-time account processing fee is subject to change. View SCE's fees at: www.sce.com/regulatory/tariff-books.</p> <p>By opting out, you will also be subject to SCE's then current rates and terms and conditions of service. For details on SCE's rates and terms and conditions, please visit: www.sce.com/tnc. If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read.</p> |