Notice from your new electricity provider, Clean Power Alliance!

You now enjoy the benefits of clean, renewable power at competitive rates.

Access terms and conditions in other languages at cleanpoweralliance.org.

Terms and Conditions of Service
Clean Power Alliance electric generation rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Clean Power Alliance rates are subject to change and changes will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE.

Southern California Edison also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch. Note that Clean Power Alliance rates are competitive with SCE’s rates, even with these fees.

Billing: Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance’s power generation charges. SCE will continue to charge you for transmission and distribution services they provide; this includes the cost of transmitting electricity to your home or business.

Enrollment: You were automatically enrolled in Clean Power Alliance, unless you opted out, on your scheduled meter read date on or following May 1, 2019.

Discount Programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay or Summer Discount Program, you will continue to receive all benefits and discounts as a Clean Power Alliance customer.

Opt out: You have the right to opt out without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE (currently 50 cents), and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE’s then current rates and terms and conditions of service. For details on SCE’s rates and terms and conditions, please visit sce.com/tnc. If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days’ written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

*SCE’s one-time account processing fee is subject to change. View SCE’s fees at www.sce.com/regulatory/tariff-books.

To learn more, change your rate, or opt out and return to SCE, visit cleanpoweralliance.org or call us at 888-585-3788 (TTY 323-214-1296).
How does it work?
You previously received notices informing you that we would be your new electricity provider. Starting May 2019, you are officially a Clean Power Alliance customer on the rate option chosen by your city (Lean Power) or the one you selected. You are now a part of a local community dedicated to demonstrating environmental leadership and building a strong economy.

Clean Power Alliance purchases renewable and carbon-free power and Southern California Edison (SCE) delivers it. SCE will continue to deliver power, mail your bill, be responsible for resolving any service issues, and qualified customers will continue to receive financial assistance, rebates, and incentives.

To learn more, change your rate, or opt out and return to SCE, visit cleanpoweralliance.org/rates or call us at 888-585-3788 (TTY 323-214-1296).

What will it cost?
Lean Power (36% renewable energy) provides a 1-2% overall bill savings compared to SCE. Compare your Clean Power Alliance and SCE rate options by using our bill comparison tool at cleanpoweralliance.org/compare to decide which option is best for your organization’s priorities.

Changes to your account will be effective on your next meter read date and bill. No matter the rate option, Clean Power Alliance offers the shared benefits of local management and control, stable, competitive rates, and higher renewable content.

To learn more, change your rate, or opt out and return to SCE, visit cleanpoweralliance.org/rates or call us at 888-585-3788 (TTY 323-214-1296).