Welcome! You will soon enjoy the advantages of clean, renewable power at competitive rates! Clean Power Alliance is your new electricity supplier.

¿Bienvenido! Pronto disfrutará las ventajas de energía limpia y renovable con tarifas competitivas! Clean Power Alliance es su nuevo proveedor de electricidad.

More questions? We’re here to help. Call us at 888-585-3788 (TTY 322-214-1296).

Who are we? Clean Power Alliance believes in a clean energy future that is local, where communities are empowered and customers are given a choice about the source of their energy. We are California’s new locally operated electricity provider made up of 31 public agencies across Los Angeles and Ventura counties, offering clean renewable energy at competitive rates.

Need financial assistance? The California Alternate Rates for Energy (CARE) Program reduces energy bills for eligible customers by about 30% and the Family Electric Rate Assistance (FERA) program reduces energy bills by about 12%. Qualifications are based on participation in public assistance programs, or on household income. If someone in your household needs powered medical equipment, the Medical Baseline Program provides additional energy to your normal baseline allocation, saving you money. If you don’t currently receive CARE, FERA, or Medical Baseline assistance, you can quickly and easily apply through SCE by calling them at 800-798-5723 or visiting their website at sce.com.

Terms and Conditions of Service
Clean Power Alliance electric generation rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788. Any changes to Clean Power Alliance rates will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE.

SCE also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch. Note that Clean Power Alliance rates are competitive with SCE’s rates, even with these fees.

Billing: Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all of the recent electric charges, including Clean Power Alliance’s power generation charges. SCE will continue to charge you for Transmission and Distribution services they provide, this includes the cost of transmitting electricity directly to your home or business.

Enrollment: Starting February 2019, Clean Power Alliance will become the default electric power provider for your area. You will be automatically enrolled in Clean Power Alliance on your next scheduled meter read date or on following February 1, 2019.

Discount Programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay or Summer Discount Program, you will continue to receive all benefits and discounts upon enrollment in Clean Power Alliance.

Opt out: You have the right to opt out without penalty any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE, and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE’s then current rates and terms of condition of service. For details on SCE’s rates and terms and conditions, please visit sce.com. If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred on the day the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days’ written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.
How does it work?

Clean Power Alliance purchases clean power and Southern California Edison (SCE) delivers it. Nothing else changes—SCE will continue to deliver power to your home, send just one bill, be responsible for resolving any issues with your electricity service, and qualified customers will continue to have access to financial assistance, rebates, and incentives.

Starting in February 2019, you will be automatically enrolled in Lean Power which provides 36% renewable content at the lowest possible cost. For more details about your rates visit cleanpoweralliance.org.

The choice is yours!

You can change your service at any time by selecting one of Clean Power Alliance’s other two rate options: Clean Power, which provides 50% renewable content, and 100% Green Power, which provides 100% renewable content and gives customers the opportunity to be an environmental champion. To learn more, change your rate, or opt out visit cleanpoweralliance.org or contact us at 888-585-3788 (TTY 323-214-1286).

¿Cómo funciona?

Clean Power Alliance compra energía limpia y SCE la entrega. Nada más cambia—SCE seguirá transmitiendo energía a tu hogar, enviando una sola factura, seguirá siendo responsable de resolver cualquier problema con su servicio eléctrico, y los clientes que reúnen los requisitos seguirán teniendo acceso a asistencia e incentivos económicos y reembolsos.

A partir de febrero de 2019, usted será inscrito automáticamente en Lean Power que ofrece energía con un contenido renovable de 36% al menor costo posible. Para más detalles sobre sus tarifas visite cleanpoweralliance.org.

¡Usted elige!

Puede cambiar su servicio en cualquier momento seleccionando unas de las otras dos opciones de tarifas de Clean Power Alliance: Clean Power, que ofrece energía con un contenido renovable de 50% y Green Power que ofrece energía con un contenido renovable de 100% que ofrece a sus clientes la oportunidad de ser un campion ambiental. Para informarse más, cambiar su tarifa u optar por dejar el servicio visite cleanpoweralliance.org o contáctenos al 888-585-3788 (TTY 323-214-1286).

It is how it works?

清洁电力联盟购买清洁电力后由SCE负责输送。其他一切都没有改变—SCE继续输送电力到您的住家，寄送一张电费帐单，负责解决与电力服务有关的任何问题，同时符合条件的用户也会继续享有补助、退款和奖励。

2019年2月开始，您将自动被登记参加Lean Power方案，该方案以最可能最低的价格提供含量佔36%的可再生能源。如需瞭解各项方案的详情，請造访cleanpoweralliance.org。

自由选择权在您！

可以任何時候，選用清潔電力聯盟另外兩種方案之一，來變更您的服務：Clean Power方案，提供含量佔50%的可再生能源；100%Green Power方案，提供含量100%的可再生能源，並讓用戶有機會成為環保鬥士，如要瞭解詳情、變更方案、或選擇退出，請前往cleanpoweralliance.org，或致電888-585-3788（TTY 323-214-1286）與我們聯絡。