Need Financial Assistance?

The California Alternate Rates for Energy (CARE) Program reduces energy bills for eligible customers by about 30% and the Family Electric Rate Assistance (FERA) Program reduces energy bills by about 12%. Qualifications are based on participation in public assistance programs or household income. If you’re interested in applying for medical baseline assistance, the Medical Baseline Program provides additional energy to your normal baseline allocation, saving you money. If you don’t currently receive CARE, FERA, or Medical Baseline assistance, you can apply through SCE by calling them at 800-798-5723 or visiting their website at sce.com/care.

Terms and Conditions of Service

- **Billing:** You can view your account summary and payment history at cleanpoweralliance.org and request a bill statement. The service disconnect process will begin if you fail to pay any charges on or following your scheduled meter read date.
- **Failure to pay:** Failure to pay will result in termination of your service unless you pay by 4 p.m. on the day before your scheduled meter read date.
- **Discount Programs:** If you are currently enrolled in the Low-Income Energy Assistance Program and you switch to the Clean Power Alliance, you will continue to receive the same terms and conditions as a Clean Power Alliance customer.
- **Enrollment:** You were automatically enrolled in the Clean Power Alliance rates unless you opted out. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Any changes to Clean Power Alliance rates will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors. Southern California Edison (SCE) customers authorized charges for delivering power in your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE. Southern California Edison also charges Clean Power Alliance customers a Power Charge Induced Demand Adjustment (PCIDA) and a surcharge per hundred kilowatt-hour billed. Both are calculated based on the number of baseline hours used each month. The PCIDA is intended to encourage customers who switch to Clean Power Alliance pay for energy that is not available to SCE to serve them. If the PCIDA and surcharge per hundred kilowatt-hour billed are higher than what you pay from your previous electric service, the rates in your current bill may be increased.
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¿Cómo funciona?
Su ciudad o condado eligió a Clean Power Alliance para que sea su nuevo proveedor predeterminado de electricidad a partir de febrero de 2019. Clean Power Alliance anteriormente envió avisos explicando cómo su ciudad o condado está liderando el camino hacia un futuro más saludable y que escogió a Clean Power como su tarifa predeterminada. Usted es ahora parte de una comunidad local dedicada a opciones de energía nuevas y transparentes, un mejor medio ambiente y tarifas competitivas.

¿Cuánto costará?
Clean Power ofrece un ahorro general del 0-1% en su factura comparado con SCE que actualmente cuesta 7% menos que la opción 50% renovable de SCE.

¿Cambiarán esas tarifas?
Queremos notificarle que la Comisión de Servicios Públicos de California recientemente aprobó aumentos de tarifas y cargos de SCE para compensar el déficit presupuestario de SCE de más de $800 millones en el 2018. Debido a estos aumentos de cargos afectarán temporalmente a los clientes de Clean Power Alliance, ajustaremos nuestras tarifas de la manera necesaria para garantizar que nuestros ahorros o costos adicionales NO cambien y que nuestras tarifas sigan siendo competitivas comparadas con las tarifas de SCE.

¿Quiere una tarifa diferente?
¡No hay problemas! Puede cambiar su servicio en cualquier momento sin costo alguno seleccionando unas de las dos opciones de tarifas de Clean Power Alliance: Lean Power (Energía Lean, 36% renovable) o 100% Green Power (Energía 100% Verde). También puede optar por dejar el servicio y regresar a SCE llamándonos al 888-585-3788 o visitando cleanpoweralliance.org/rates.

¿Cómo se regresa a SCE?
Si desea volver a la tarifa predeterminada de SCE, pueden hacerlo llamando al 888-585-3788 o visitando cleanpoweralliance.org/compare. Para informarse más, cambiar su tarifa o optar por dejar el servicio y regresar a SCE, visite cleanpoweralliance.org o llamenos al 888-585-3788 (TTY 323-214-1296).

它如何運作？
您的城市或縣選取清潔電力聯盟從2019年2月開始擔任您的預設電力供應商。清潔電力聯盟之前曾發出通知，告知貴市或縣選取電力走向更健康的未來並且選擇了Clean Power (清潔電力)作為您的預設電力方案。如今您是當地社區的一部分，共同致力追求新的、透明化的能源選擇，一種更好的環境以及具有競爭力的電價。

清潔電力聯盟負責購買無碳的可再生能源後，再由南加州愛迪生公司 (SCE) 負責輸送。SCE會繼續輸送電力，寄送您的電費帳單，以及負責解決所有電力服務問題。符合條件的用戶將繼續獲得補助、退款和奬勵。

清潔電力聯盟和SCE之間的協議確保您不需要為清潔電力聯盟的電力付出額外的費用。您所支付的費用會與SCE的費用保持一致，並且不會因為您選擇清潔電力聯盟而增加。

清潔電力聯盟允許消費者選擇他們想要的電力方案，包括Lean Power (精益電力) 或100% Green Power (綠色電力)。消費者也可以通過致電888-585-3788聯繫我們，或造訪cleanpoweralliance.org/rates，來選擇退出清潔電力聯盟並回到SCE。

清潔電力聯盟提供低於SCE 7%的平均電費水準，而且消費者可以通過選擇不同的電力方案來降低電費。

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費用多少？
與SCE的電費帳單相比，Clean Power（清潔電力）大致可節省0-1%。目前的費用約比SCE 50%可再生能源方案價格少7%。

這些電費價格會改變嗎？
请注意，加州公用事業委員會近期已批准SCE为彌補2018年超過8億美元營收缺口而調漲電價的舉措。由於這些費用調漲會暫時對清潔電力聯盟用戶造成影響，因此我們也會視需調整電費，以確保目前提供的費用節省或增加百分比維持不變，而且我們的電費與SCE相比依然具有競爭力。

想選其他方案嗎？
沒問題！您可以在任何時候免費變更方案，選用清潔電力聯盟另外兩種方案的其中一種：Lean Power (精益電力) 或100% Green Power (綠色電力)。無論是哪一種費率方案，清潔電力聯盟都會提供同樣的本地管理與控制。穩定且具競爭力的價格，以及更高可再生含量等益處。您可以利用cleanpoweralliance.org/compare網頁的帳單比較工具，對您和清潔電力聯盟和SCE的費率方案進行比較。