Need Financial Assistance?

The California Alternate Rates for Energy (CARE) Program reduces energy bills for eligible customers by about 30% and the Family Electric Rate Assistance (FERA) Program reduces energy bills by about 12%. Qualifications are based on participation in public assistance programs or household income. If someone in your household needs powered medical equipment, the Medical Baseline Program provides additional energy to your normal baseline allocation, saving you money. If you don’t currently receive CARE, FERA, or Medical Baseline assistance, you can apply through SCE by calling them at 800-798-5723 or visiting their website at sce.com/care.

Terms and Conditions of Service

Discount Programs:

Clean Power Alliance rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Any changes to Clean Power Alliance rates will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors. Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE.

Southern California Edison also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of customers using each service. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch. To calculate the PCIA, the difference between the energy charges for delivering power to your home or business and for providing other services is determined. The Franchise Fee Surcharge is a one-time charge. The equity share of the Clean Power Alliance Board of Directors.

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How does it work?
You previously received two notices informing you that we would be your new electricity provider. As of February 2019, you are officially a Clean Power Alliance customer on the rate option chosen by your community (Lean Power or Clean Power) or the one you selected. You are now a part of a local community dedicated to new, transparent and accountable energy choices, a better environment, and competitive rates.

Clean Power Alliance purchases renewable and carbon-free power and Southern California Edison (SCE) delivers it. Nothing else changes—SCE will continue to deliver power, mail your bill, be responsible for resolving any service issues, and qualified customers will continue to receive financial assistance, rebates, and incentives.

You can change your rate at any time by choosing from our three options: Lean Power, Clean Power, and 100% Green Power.

Understanding your bill and rates.
Your bill is now split between charges from Clean Power Alliance and SCE. Under “Supply/Generation Charges”, you will see Clean Power Alliance’s rates for supplying energy. Under “Delivery Charges”, you will see SCE’s rates for delivering energy. More detailed bill assistance is available at cleanpoweralliance.org/bill.

We want to advise you that SCE has proposed a double digit increase to 2019 rates and fees charged to both their own and Clean Power Alliance customers to make up for their 2018 revenue shortfall of over $800 million dollars. If SCE’s proposed increases are approved by the California Public Utilities Commission, Clean Power Alliance will adjust rates at future public Board meetings as needed to ensure our current savings/premiums do NOT change and all our rates remain competitive compared to SCE rates.

We encourage you to compare your Clean Power Alliance and SCE rate options by using our bill comparison tool at cleanpoweralliance.org/compare to decide which option is best for you.

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How does it work?
Para informarse más, cambie su factura u opte por dejar el servicio, visite cleanpoweralliance.org o llámenos al 888-585-3788 (TTY 323-214-1296).

¿Cómo funciona?
Anteriormente recibió dos avisos informándole de que nosotros seríamos su nuevo proveedor de electricidad. A partir de febrero de 2019, usted es oficialmente cliente de Clean Power Alliance con la opción de tarifa escogida por su comunidad (Lean Power o Clean Power) o la que usted seleccionó. Usted es ahora parte de una comunidad local dedicada a opciones de energía nuevas, transparentes y responsables, un mejor medio ambiente y tarifas competitivas.

Clean Power Alliance compra energía renovable y libre de carbono, y Southern California Edison (SCE) la transmite. Nada más cambia—SCE seguirá transmitiendo energía, enviando su factura por correo, seguirá siendo responsable de resolver cualquier problema de servicio y los clientes que reúnen los requisitos seguirán recibiendo asistencia e incentivos económicos y reembolsos.

Puede cambiar su tarifa en cualquier momento escogiendo una de nuestras tres opciones: Lean Power, Clean Power, and 100% Green Power.

Para entender su factura y nuestras tarifas.
Su factura ahora se divide en cargos de Clean Power Alliance y cargos de SCE. Bajo “Cargos por Suministro/Generación”, verá las tarifas de Clean Power Alliance por suministro de energía. Bajo “Cargos de Transmisión”, verá las tarifas de SCE por transmisión de energía. En cleanpoweralliance.org/bill puede encontrar información más detallada sobre las facturas.

Queremos notificarle de que SCE ha propuesto un aumento de dos dígitos en sus tarifas y cargos de 2019 que cobrará tanto a sus clientes como a los de Clean Power Alliance para compensar su déficit de ingresos de casi 800 millones de dólares en el 2018. Si la Comisión de Servicios Públicos de California (California Public Utilities Commission) aprueba los aumentos propuestos por SCE, Clean Power Alliance ajustará tarifas en reuniones futuras del Consejo cuando sea necesario para garantizar que nuestros ahorros/costos adicionales NO cambien y que nuestras tarifas sigan siendo competitivas comparadas con las tarifas de SCE.

Le animamos a comparar sus opciones de tarifas de Clean Power Alliance y de SCE usando nuestra herramienta de comparación de tarifas en cleanpoweralliance.org/compare para decidir qué opción es la mejor para usted.

Para informarse más, cambiar su tarifa u optar por dejar el servicio, visite cleanpoweralliance.org o llámenos al 888-585-3788 (TTY 323-214-1296).