Notice from your new electricity provider, Clean Power Alliance.

You can now enjoy the benefits of clean, renewable power at competitive rates.

Aviso de su nuevo proveedor de electricidad, Clean Power Alliance.

Ahora puede disfrutar de las ventajas de la energía limpia y renovable a precios competitivos.

Terms and Conditions of Service
Clean Power Alliance electric generation rates are competitive. Available rates can be reviewed at cleanpoweralliance.org or by contacting Clean Power Alliance at 888-585-3788 (TTY 323-214-1296). Any changes to Clean Power Alliance rates will be adopted at duly noticed public meetings of the Clean Power Alliance Board of Directors.

Southern California Edison (SCE) collects from Clean Power Alliance customers authorized charges for delivering power to your home or business and for providing other services. These components of your electric bill are the same whether you buy electricity from Clean Power Alliance or SCE.

Southern California Edison also charges Clean Power Alliance customers a Power Charge Indifference Adjustment (PCIA) and a Franchise Fee Surcharge. Both are calculated based on the number of kilowatt hours used each month. The PCIA is intended to ensure that customers who switch to Clean Power Alliance pay for energy that was acquired by SCE to serve them prior to their switch. Note that Clean Power Alliance rates are competitive with SCE’s rates, even with these fees.

Billing: Each month, Clean Power Alliance customers receive a single monthly bill from SCE, just as they would under SCE bundled service. This bill includes all electric charges, including Clean Power Alliance’s power generation charges. SCE will continue to charge you for transmission and distribution services they provide; this includes the cost of transmitting electricity to your home or business.

Enrollment: You were automatically enrolled in Clean Power Alliance, unless you opted out, on your scheduled meter read date on or following February 1, 2019.

Discount Programs: If you are currently enrolled in the California Alternative Rates for Energy (CARE) program, the Family Electric Rate Assistance (FERA) program, Medical Baseline, Level Pay or Summer Discount Program, you will continue to receive all benefits and discounts as a Clean Power Alliance customer.

Opt out: You have the right to opt out without penalty at any time. You will not be charged any fees by Clean Power Alliance if you opt out or if you cancel electric service altogether (for example, if you move). However, customers who opt out of Clean Power Alliance after service launch may be charged a one-time account processing fee by SCE ([currently 50 cents]), and will be prevented by SCE from returning to Clean Power Alliance for a minimum of twelve months. By opting out, you will also be subject to SCE’s then current rates and terms and conditions of service. For details on SCE’s rates and terms and conditions, please visit sce.com/tnc.

If you opt out, you will still be charged for all electricity you used before the transfer of electric service. Accounts will be transferred when the electric meter is read and cannot be transferred during the middle of a billing cycle. In order for your request to be processed on your next meter read date, your request must be received at least 5 business days prior to the date on which the meter is read. To opt out, please call Clean Power Alliance at 888-585-3788 (TTY 323-214-1296) or visit cleanpoweralliance.org. Please have your electric bill handy so you have the information needed to process the request.

Failure to pay: Clean Power Alliance may transfer your account to SCE upon 14 calendar days’ written notice to you if you fail to pay any portion of the Clean Power Alliance charges on your bill. If your service is transferred, you may be subject to additional requirements by SCE.

Access terms and conditions in other languages at cleanpoweralliance.org.

To learn more, change your rate, or opt out, visit cleanpoweralliance.org or call us at 888-585-3788 (TTY 323-214-1296).
How does it work?
Clean Power Alliance purchases renewable and carbon-free power for you and Southern California Edison (SCE) delivers it.

As of February 2019, you are officially a Clean Power Alliance customer. Your city or county is leading the way to a healthier future and chose 100% Green Power as your default rate.

You can change your rate or return to SCE at anytime (if you haven’t already), by visiting cleanpoweralliance.org/rates or calling us at 888-585-3788.

What will it cost?
100% Green Power will cost 7-9% more than SCE’s default rate and currently costs about 5% less than SCE’s 100% renewable rate.

The few extra dollars a month is an easy way to join your community in reducing pollution and creating jobs by funding the development of new clean energy options.

Customers enrolled in CARE, FERA or Medical Baseline on our 100% Green Power rate will NOT pay this premium. Instead, they will be charged the same rates as they would pay to SCE because Clean Power Alliance believes in making clean energy accessible and affordable. If you’re not already enrolled in these programs, you can check your eligibility and apply through SCE by calling them at 800-798-5723 or visiting their website at sce.com/care.

Will these rates change?
SCE has proposed a double digit increase to 2019 rates and fees charged to both their own and Clean Power Alliance customers to make up for their 2018 revenue shortfall of over $800 million dollars.

If SCE’s proposed increases are approved by the California Public Utilities Commission, Clean Power Alliance will adjust rates at future public board meetings as needed to ensure the 7-9% premium for 100% Green Power does NOT change and all our rates remain competitive compared to SCE rates.

Visit cleanpoweralliance.org/compare to compare your Clean Power Alliance and SCE rate options.

Want a different rate? No problem! You can change your rate at any time and at no cost by selecting one of Clean Power Alliance’s other two rate options: Lean Power or Clean Power. No matter the rate option, Clean Power Alliance offers the shared benefits of local management and control, stable, competitive rates, and higher renewable content.