



Locally powered energy innovation.

February 25, 2019

### Important Notification Regarding Your Net Energy Metering (NEM) Account

Dear NEM Customer,

Beginning February 1, 2019, Clean Power Alliance became the new electricity generation provider for residential customers in your area. We are proud to bring clean, renewable power choices to communities across Los Angeles and Ventura Counties.

We understand that you have decided to opt out of Clean Power Alliance and remain with Southern California Edison (SCE) as your energy supplier. The purpose of this letter is to provide additional details regarding how your Net Energy Metering (NEM) account will be impacted by your decision to opt out of Clean Power Alliance and return to Southern California Edison (SCE).

Since your enrollment in Clean Power Alliance occurred automatically with your first meter read date on or after February 1, 2019, a true-up occurred on your last SCE bill in order to transfer your account to Clean Power Alliance. For most customers this occurred or will occur on your February 2019 bill.

We are committed to working with SCE to restore your NEM account status as though you were never enrolled in Clean Power Alliance and providing updated information during this process.

#### **What will happen to your SCE NEM account now that you've opted out of Clean Power Alliance service**

Since you have opted out of Clean Power Alliance service **prior to March 31, 2019**, your account will be returned to SCE. Your NEM relevant period with SCE will be restored along with your previous SCE NEM credits/balances as a one-time courtesy. You do not need to take any further action, and Clean Power Alliance will not charge you any fees for opting out and returning to SCE.

If you receive a bill from SCE containing Clean Power Alliance charges, those charges will be reversed and SCE will re-bill you for that billing cycle at a later time.

#### **Contact Us**

If you have any additional questions about your account or opting out you can contact us by phone at 888-585-3788 (TTY 323-214-1296) or by email at [customerservice@cleanpoweralliance.org](mailto:customerservice@cleanpoweralliance.org).

If you have any questions regarding SCE's service or billing, please contact SCE's Customer Contact Center at 800-974-2356.

We appreciate your patience as we work with SCE to restore your NEM account.

Sincerely,

Account Services  
Clean Power Alliance